

# Requests



*Bob:* Excuse me?

*Wendy:* Yes, Sir? Do you need some help?

*Bob:* I'm sorry, yes please. I want to watch the movie, but I can't hear anything. I think my headphones are broken. Could I have some new ones, please?

*Wendy:* Certainly, Sir. One moment, please.

*Bob:* I'm sorry, one more thing. I want to write some documents on my computer. May I use my computer on the airplane?

*Wendy:* Yes, it's OK to use personal computers and phones now.

*Bob:* I see. Thank you very much.

*Wendy:* You're very welcome. I'll be back with your new headphones in a moment.

*Bob:* Thank you.

Before we make requests, it's important to give a bit of information about why you need something.

### STEP 1

Desire + Problem



**I want to watch a movie but I can't hear anything.**

### STEP 2

Making a request.



**Could I have some new headphones, please?**

Look at the different ways of making requests. Put them into the correct order from direct to indirect.

Give me your phone.

Can I use your phone?

Could I use your phone?

I need to use your phone.

May I use your phone?

Can you pass me your phone?

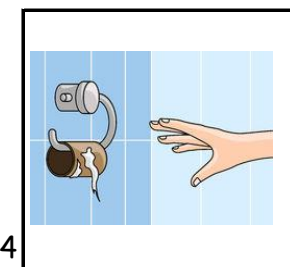
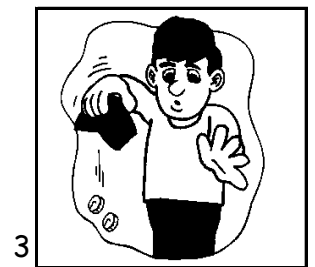
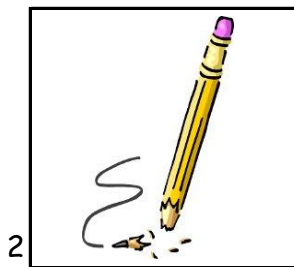
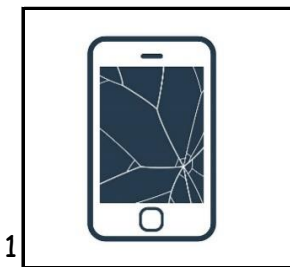
*polite*



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*direct*

Look at the pictures below. Give some information and make some requests.



Name: \_\_\_\_\_



Look at the picture and make some requests. Imagine you're at a party at your friend's house.

1

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2

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3

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4

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Look at the picture above. Use 'there is' and 'there are' to talk about what you can see in the picture.

- 1 \_\_\_\_\_
- 2 \_\_\_\_\_
- 3 \_\_\_\_\_
- 4 \_\_\_\_\_
- 5 \_\_\_\_\_
- 6 \_\_\_\_\_
- 7 \_\_\_\_\_
- 8 \_\_\_\_\_
- 9 \_\_\_\_\_
- 10 \_\_\_\_\_